



Finding Adult Providers

It is important to find your adult doctors early. You should begin seeing an adult doctor around age 18 to 21. If possible, have your first appointments and send your records to your new doctors while you are still being seen by your old doctors in case there are questions about your condition or treatment.



How to Find Adult Providers

- Ask your current doctor for a referral
- Consider your parents' doctor
- Call your insurance company
- Check with your local support groups
- Call large medical and specialty rehab hospitals and ask for referral line
- Ask your Care Coordinator or Case Manager for suggestions
- Ask friends for suggestions
- Check the *Illinois Provider Directory* at: www.illinoisproviderdirectory.com

Questions to Ask

It is important to find a doctor who makes you feel comfortable and can meet your needs. Before you choose your new doctor, call his/her office and ask to speak with a staff member who has time to answer your questions, or make an appointment to meet the doctor and staff in person.

Ask the office:

- Does the doctor accept your insurance coverage? Is he/she taking new patients?
- Is the office accessible (easy to reach and easy to get around inside the building or clinic area)?
- What are the office hours? How can the doctor be reached after hours?
- How will the doctor exchange information with your specialists?
- Will the office be flexible to meet your health needs (allow service dog, schedule visits so you will not miss a meal, or schedule at quiet times if you are sensitive to noise)?

Ask the doctor:

- Is the doctor willing to discuss your health history and special needs with your pediatric doctor?
- Does the doctor currently see patients with health conditions similar to yours?
- At what hospital does the doctor schedule procedures?
- Where did the doctor get his/her medical school and specialty training? Is he/she board certified?
- Does the doctor have any special interests or more advanced training?

Ask yourself:

- Does the doctor listen to your questions or is he/she constantly interrupting you?
- Can the doctor explain information so that you can understand it?
- Does he/she take enough time to answer your questions?
- Does the doctor treat you with respect?



Materials supported through a grant from the U.S. Department of Health and Human Services, Health Resources and Services Administration, Maternal and Child Health Bureau, D70MC12840. Developed by the UIC - Division of Specialized Care for Children and the Illinois Chapter, American Academy of Pediatrics.

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03/14

