ICAAP Chicago/Cook County Housing Referral Tool for Physicians (2020)

Family presents with housing concerns

- Is there domestic/intimate partner violence?
  - Call Illinois DV Hotline at 877-863-6338 or www.dangerassessment.org

- Is the parent/guardian a military veteran?
  - Call VA Hotline 1-877-424-3838

- Is the parent/guardian a refugee?
  - Contact RefugeeOne at (773) 989-5647

None of those apply

Does the family currently have safe and stable housing?

- No -- needs shelter tonight!
  - Chicago: Call 311 to get transportation to a shelter that night
  - Suburban Cook County: Go to www.suburbancook.org/emergency

Does the family have reliable phone and/or internet access?

- Yes, but help is desired
  - Text 773-786-9916 or visit www.connectmenow.org
  - Visit www.thecha.org or www.ilhousingsearch.org for affordable housing listings

- No
  - During business hours, you or a colleague can call 312-361-1707 to connect w/ Coordinated Entry
  - Free cell phone program www.lifelinesupport.org

Chicago: Call 311 for "short term help" which can cover a deposit, utilities, overdue rent, etc.

Suburban Cook County: Call (800) 426-6515

If eviction or legal concerns are present: Call CARPLS at 312-738-9200

Text 773-786-9916 or visit www.connectmenow.org

Don’t forget! All kids facing unstable housing or homelessness are eligible for special school services through the CPS “Students in Temporary Living Situations” program. Contact information: (773) 553-2242, fax (773) 553-2182, or email STLSInformation@cps.edu

For help accessing services: Call the Chicago Coalition for the Homeless at 1(800) 940-1119

American Academy of Pediatrics
Dedicated to the Health of All Children

Illinois Chapter

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