ICAAP Chicago/Cook County Housing Referral Tool for Physicians (2020)

Family presents with housing concerns

Is there domestic/intimate partner violence?
- Assess for safety; involve police or DCFS if needed
- Call Illinois DV Hotline at 877-863-6338 or www.dangerassessment.org

Is the parent/guardian a military veteran?
- Call VA Hotline 1-877-424-3838

None of those apply

Does the family currently have safe and stable housing?
- NO -- needs shelter tonight!
  - Chicago: Call 311 to get transportation to a shelter that night
  - Suburban Cook County: Go to www.suburbancook.org/emergency
- No -- living in a temporary situation
  - Does the family have reliable phone and/or internet access?
    - Yes
      - Text 773-786-9916 or visit www.connectmenow.org
      - Visit www.thecha.org or www.ilhousingsearch.org for affordable housing listings
    - No
      - During business hours, you or a colleague can call 312-361-1707 to connect w/ Coordinated Entry
      - Free cell phone program www.lifelinesupport.org
  - Yes
    - If eviction or legal concerns are present: Call CARPLS at 312-738-9200
    - Text 773-786-9916 or visit www.connectmenow.org

Chicago: Call 311 for “short term help” which can cover a deposit, utilities, overdue rent, etc.

Suburban Cook County: Call (800) 426-6515

Don’t forget! All kids facing unstable housing or homelessness are eligible for special school services through the CPS “Students in Temporary Living Situations” program. Contact information: (773) 553-2242, fax (773) 553-2182, or email STLSInformation@cps.edu

For help accessing services: Call the Chicago Coalition for the Homeless at 1(800) 940-1119

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Illinois Chapter

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