IDPH
ILLINOIS DEPARTMENT OF PUBLIC HEALTH

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MEMORANDUM

TO: Local Health Department Administrators
Vaccine Providers, Medical Directors, and Vaccine Coordinators
All Illinois Vaccinators

FROM: IDPH Immunization Section

DATE: November 6, 2026

RE: Important information regarding the FluLaval TIV pre-filled syringe linear barcode

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GSK has issued a communication regarding an identified labelling issue affecting the linear barcode on certain batches of FluLaval® TIV (2026/2027) pre-filled syringes. The impacted batches are X7YH3, 5JJ7Y, and GK3LS.

The linear barcode on the syringe label encodes an incorrect NDC, returning the NDC for the 2025/2026 FluLaval product when scanned. All other product information is correct: the printed label, the 2D barcode, and the carton barcodes contain accurate product identification, lot, expiry, and NDC details.

GSK confirms that product quality, safety, potency, and efficacy are not affected.

Healthcare providers using systems that rely on linear barcode scanning may see an NDC discrepancy. If this occurs, GSK instructs users to verify product identity using the printed label, the 2D barcode, or the carton barcode.

ATTACHMENT

GSK customer letter: Proactive comm pack_Flulaval labelling - Linear bar code issue_Final 2026-09-11

CONTACT US FOR MORE INFORMATION

For help, questions or feedback please contact the IDPH Immunization Section at dph.vaccines@illinois.gov or call 217-785-1455 and select option 3.